

Biometric Technology Provider

How to solve 'No Language' and server disconnection

ACCESS CONTROL TIME ATTENDANCE MANAGEMENT SOLUTIONS



Because of 2017 October Windows security update, UNIS has No Language and server disconnection problem.

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rver connection	failed!		No Language
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	or	No Language	127 . 0 . 0 . 1
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		No Language	
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		No Language	9871

To solve this problem, you need to remove 2017 October Windows security update temporary.

Note: This guide is for Windows 10, but Windows 7 has same steps.







1. Right click on the 'Start' button (usually it's on the left bottom side) and click 'Apps and Features', and click 'Programs and Features'.





1-1. Or you can just go into 'Programs and Features' from the Control Panel

	> All Control Panel Items >		~ Č	Search Control Panel	م ر
Adjust your computer's settin	gs			View by: Small icons 🔻	
Administrative Tools	📑 AutoPlay	🍓 Backup and Restore (Windows 7)	🏘 BitLocker Drive Encryption		
💶 Color Management	Credential Manager	🔮 Date and Time	🐻 Default Programs		
🛔 Device Manager	📷 Devices and Printers	Ease of Access Center	File Explorer Options		
🚱 File History	Flash Player (32-bit)	A Fonts	🔩 HomeGroup		
🔒 Indexing Options	Infrared	🥮 Intel® HD Graphics	👰 Intel® Rapid Storage Techn	ology	
🔁 Internet Options	📖 Keyboard	📌 Language	Mouse		
Network and Sharing Center	🛃 NVIDIA 제어판	🛄 Phone and Modem	Power Options		
Programs and Features	Recovery	🔗 Region	🐻 RemoteApp and Desktop Co	onnections	
Security and Maintenance	📢 Sound	🏺 Speech Recognition	🗧 Storage Spaces		
🔕 Sync Center	👱 System	🖳 Taskbar and Navigation	📠 Troubleshooting		
🖲 User Accounts	🔗 Windows Firewall	🖼 Windows Mobility Center	🏪 Windows To Go		
Work Folders					





2. Click 'View installed updates'

Programs and Features						- 0	×
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off	Organize 🔻					== -	•
	Name	Publisher	Installed On	Size	Version		^
	😽 AccessManager Professional x64	NITGEN	9/22/2017	47.0 MB	2.1.6.28		
	Adobe Acrobat Reader DC - Korean	Adobe Systems Incorporated	9/25/2017	536 MB	17.012.20098		
	🖊 Adobe Flash Player 27 PPAPI	Adobe Systems Incorporated	10/11/2017	5.23 MB	27.0.0.159		
	💿 Chrome	Google Inc.	8/28/2017	352 MB	61.0.3163.100		
	🚬 Dragon Gaming Center	Micro-Star International Co., Ltd.	8/28/2017	4.58 MB	1.0.1501.2801		
	🂐 ELAN Touchpad 15.13.2.2_X64_WHQL	ELAN Microelectronic Corp.	8/29/2017		15.13.2.2		
	😬 Intel® Graphics Driver	Intel Corporation	8/30/2017	3.41 MB	20.19.15.4454		
	👰 Intel® Rapid Storage Technology	Intel Corporation	8/30/2017	10.3 MB	14.7.0.1000		
	🗩 Kakao Talk	Kakao Corp.	9/22/2017		2.6.1.1618		
	🕿 KB9X Radio Switch Driver	ENE TECHNOLOGY INC.	8/29/2017		1.1.2.0		
	🐸 Killer Performance Suite	Rivet Networks	8/29/2017		1.1.56.1122		
	💮 Logitech Options	Logitech	8/30/2017	148 MB			
	Microsoft .NET Framework 4 Multi-Targeting Pack	Microsoft Corporation	8/29/2017	165 MB	4.0.30319		
	🔀 Microsoft Help Viewer 1.1	Microsoft Corporation	8/30/2017	7.94 MB	1.1.40219		
	Microsoft ODBC Driver 11 for SQL Server	Microsoft Corporation	8/29/2017	9.25 MB	12.2.5000.0		
	licrosoft OneDrive	Microsoft Corporation	9/20/2017	95.9 MB	17.3.6998.0830		
	🚦 Microsoft Report Viewer 2014 Runtime	Microsoft Corporation	8/29/2017	6.76 MB	12.0.2000.8		
	🔒 Microsoft SQL Server 2008 R2 Management Objects	Microsoft Corporation	8/29/2017	29.6 MB	10.51.2500.0		
	Hicrosoft SQL Server 2008 Setup Support Files	Microsoft Corporation	8/29/2017	77.9 MB	10.3.5500.0		~



Currently installed programs Total size: 26.8 GB 64 programs installed Virdi

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3. You can find 'Security Updates for Microsoft Windows', installed after <u>10/11/2017</u>. Note1: KB numbers are different for each version of Windows, so please remove all October updates of Windows.

Note2: Office or other updates are not related with this situation.

\leftarrow \rightarrow \checkmark \bigstar \checkmark Control F	Panel > Programs > Programs and Features > Installed Up	dates		ٽ ~	Search Installed Updates	م ر
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Turn Windows features on or		-				
off	Organize 🔻				□ = = ▼	•
	Name IEI KB2565063	Program Microsoft Visual C+	Version 10.0.40219	Publisher Microsoft Corporation	Installed On 8/29/2017	
	Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219 KB2565063) (1) Microsoft Visual C+			8/29/2017	^
	Microsoft Visual Studio 2010 Shell (Isolated) - ENU (2) E KB983509 KB983509	Microsoft Visual Stu Microsoft Visual Stu			8/29/2017 8/29/2017	- ^
	Microsoft VSS Writer for SQL Server 2014 (1)	Microsoft VSS Write	12.2.5000.0	Microsoft Corporation	8/29/2017	- ^
	Security Update for Microsoft Windows (KB4041676)	Microsoft Windows		Microsoft Corporation	10/11/2017	
	 Security Update for Adobe Flash Player Update for Microsoft Windows (KB4022405) 	Microsoft Windows Microsoft Windows		Microsoft Corporation Microsoft Corporation	9/13/2017 8/29/2017	
	SQL Server Browser for SQL Server 2014 (1) Service Pack 2 for Microsoft SQL Server Browser (KB3 Visual Studio 2010 Bergenuizien English (1)	SQL Server Browser			8/29/2017	- ^
	KB2413561	Visual Studio 2010 P	10.0.40219	Microsoft Corporation	8/29/2017	- ^



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4. Click and Uninstall it. Windows will reboot after remove the update.

5	Installed Updates					- 0	×
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•	Turn Windows features on or off	Organize 🗸 Uninstall				8== ▼	?
		Name Oninstall this program.	Program	Version	Publisher	Installed On	^
		Adobe Acrobat Reader DC - Korean (1) Adobe Acrobat Reader DC (17.012.20098) Microcoff SOL Sener 2014 (64 bit) (1)	Adobe Acrobat Rea			9/25/2017	
		Service Pack 2 for SQL Server 2014 (04-bit) (1) Service Pack 2 for SQL Server 2014 (KB3171021) (64-bit) Microsoft Visual C++ 2010 x64 Redistributable - 10.0.40219	Microsoft SQL Serv	12.2.5000.0	Microsoft Corporation	8/29/2017	
		■ KB2565063	Microsoft Visual C+	10.0.40219	Microsoft Corporation	8/29/2017	
		Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219 KB2565063	(1) Microsoft Visual C+			8/29/2017	^
		Microsoft Visual Studio 2010 Shell (Isolated) - ENU (2)	Microsoft Visual Stu Microsoft Visual Stu			8/29/2017 8/29/2017	•
		Microsoft VSS Writer for SQL Server 2014 (1) Service Pack 2 for Microsoft SQL Server VSS Writer (64 Microsoft Mindows (2)	Microsoft VSS Write	12.2.5000.0	Microsoft Corporation	8/29/2017	•
		Security Update for Microsoft Windows (KB4041676)	Microsoft Windows		Microsoft Corporation	10/11/2017	î
		Security Update for Adobe Flash Player	Microsoft Windows		Microsoft Corporation	9/13/2017	
		Update for Microsoft Windows (KB4022405)	Microsoft Windows		Microsoft Corporation	8/29/2017	~
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5. Turn off the Windows Update. Go to the 'Services' and find 'Windows Update' Stop and Disable it.

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Windows Update Name Description Stop the service Windows lingle Service Windows lingle Service Description Enables the detection, download, and installation of updates for Windows and other programs. If this service is disabled, users of this computer will not be able to use Windows Modules Installer Provides a Windows Module Installer Shares Windows Modules Installer Provides a Windows Module Installer Shares Windows Modules Installer Shares Windows Modules Installer Windows Module Installer Shares Windows Modules Installer Shares Windows Modules Installer Shares Windows Modules Installer Windows Modules Installer Shares Windows Modules Installer Provides a Service status: Windows Modules Installer Shares Windows Modules Installer Provides a Service status: Service status: Windows Update & Genetic Windows Update Agent (WUA) Windows Shares Presentation Four Optimizes p Stop Pause Feasure Windows Supdate E Bolles the due content, or Internet resource, and Windows Winder Rapparation Windows Shares Provides c Statu parameters: Sta		🐊 Services (Local)	O. Services (Local)			Service name: wuauserv			
Stop the service Restart the service Windows Image Acquisitio Provides im Description: Enables the detection, download, and installation of updates for Windows and other programs. If this service is disabled, users of this computer with not be able to use Windows Mobile Harders Service disabled, users of this computer with or its automatic updating feature, and programs will not be able to use the Windows Update Agent (WLA) API. Windows Image Acquisitio Provides im Windows Media Player Net Description: Enables the detection, download, and installation Windows Mobile Harders Service Windows Mobile Harders Service Windows Mobile Harders Service Windows Presentation For Updates for Windows and other programs. If this service is windows Subs Actification API. Provides im Windows Mobile Harders For Windows and other programs. If this service is windows Presentation For Updates for Windows Acquires Devices for Windows Mobile Harders For Update Windows Presentation For Updates for Windows Presentation For Update Windows Presentation For Updates for Windows Rest Windows Presentation For Updates for Windows Rest Windows Presentation For Update for Windows Rest Windows Windows Windows Windows Windows Windows Windows Windows Presentation of Windows Rest Windows Vindate for Windows Rest Windows Vindate for Windows Rest Windows Vindate for Windows Rest Windows Rest for Windows Rest Win			Windows Update	Name D	Description	Display name:	Windows Update	•	
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Note: Disabling Windows Update is for temporary. We will update UNIS soon to work perfectly with Windows with the latest security updates.

