## **Technical Support**

## **UNIS install environment**

UNIS is installed regardless of window system type

(32-bit operating system or 64-bit operating system).

## How to stop and restart UNIS service

When changing UNIS setting or DB setting, you have to restart UNIS service.

- Control Panel > Administrative Tool > Services
- 1. Stop UNIS services

Stop this order : UWork Service - UNIS\_Server - UDBServerService

2. Restart UNIS services

Start this order : UDBServerService - UNIS\_Server - UWork Service

	Help	16				
Services (Local)	Services (Local)	4				
	UWorkServer	Name	Description	Status	Startup Type	Log On As
		CP/IP NetBIOS H	Provides su	Started	Automatic	Local Service
	Stop the service	🔅 TeamViewer 6	TeamViewe	Started	Automatic	Local Syste.
	Pause the service Restart the service	Calephony Calephony	Provides Tel		Manual	Network S
	the service	C Themes	Provides us	Started	Automatic	Local Syste.
		Chread Ordering S	Provides or		Manual	Local Servic
		C TPM Base Services	Enables acc		Manual	Local Servic
		CDBServerService		Started	Automatic	Local Syste.
		CNIS_Server		Started	Automatic	Local Syste.
		UPnP Device Host	Allows UPn		Manual	Local Servic
		User Profile Service	This service	Started	Automatic	Local Syste.
		UWorkServer		Started	Automatic	Local Syste.
		Virtual Disk	Provides m		Manual	Local Syste.
		🧠 Volume Shadow C	Manages an		Manual	Local Syste.
		🖏 vtigercrm504	Apache/2.0		Automatic	Local Syste.
		🔍 vtigercrmMysql521			Automatic	Local Syste.
		😪 WebClient	Enables Win		Manual	Local Servic
		🔐 Windows Activati	Performs W		Manual	Local Syste.
		🔍 Windows Audio	Manages au		Automatic	Local Servic
		🔍 Windows Audio E	Manages au	Started	Automatic	Local Syste.
		Windows Backup	Provides Wi		Manual	Local Syste
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